Darlington Borough Council

Adult Social Care

Mid-Year Scrutiny Performance Report

2019-20

MANAGING DEMAND

ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package
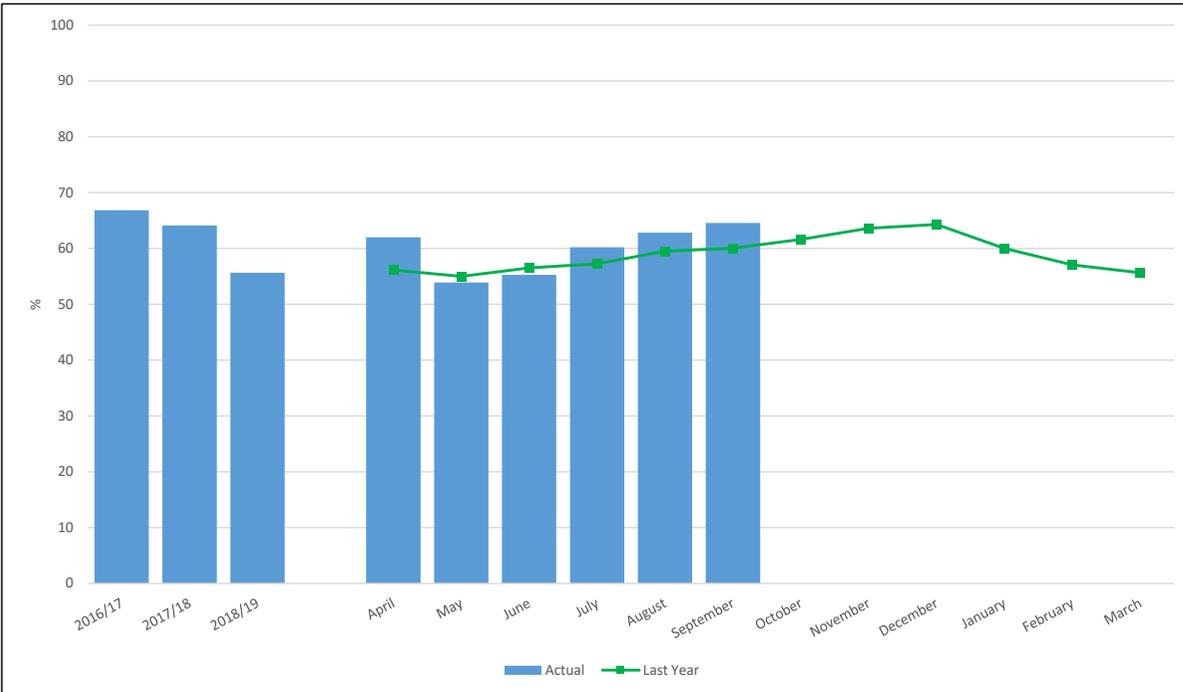
DEFINITION	**REDUCE THE NEED: ASC 019 –** Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better) **Numerator:** Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted' **Denominator:** The total number of clients completing a reablement package during the period

<table>
<tr><td rowspan="1">Performance Analysis</td><td>Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services/Signposted is 64.6%. In terms of actual numbers out of the 268 clients who have completed a reablement package 173 had no ongoing care needs.

During Quarter 2 performance in this indicator has improved month on month. This improvement can be evidenced when comparing Quarter 1 performance against Quarter 2. During Quarter 1 the percentage of people with no ongoing care needs was 55.3% whilst during Quarter 2 it was 64%. The appointment of a new team leader within RIACT has had a positive impact on the performance of this indicator. There are now twice weekly meetings being held with staff which is providing support, guidance and a clear direction of how the service is expected to develop.

There are no benchmarking figures available for this indicator.</td></tr>
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ASC 019
Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

	Target	65.0
	Apr-19	62.0
	May-19	53.9
	Jun-19	55.3
IN MONTH PERFORMANCE	Jul-19	60.2
	Aug-19	62.8
	Sep-19	64.6
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

	2016/17	66.8
Annual Trend	2017/18	64.1
	2018/19	55.7
	2019/20 YTD	64.6

ASC 019: Percentage of people who have no ongoing care needs following completion of provision of a reablement package.

SELF DIRECTED SUPPORT

ASC 045 - Proportion of adults with a learning disability who live in their own home or with their family

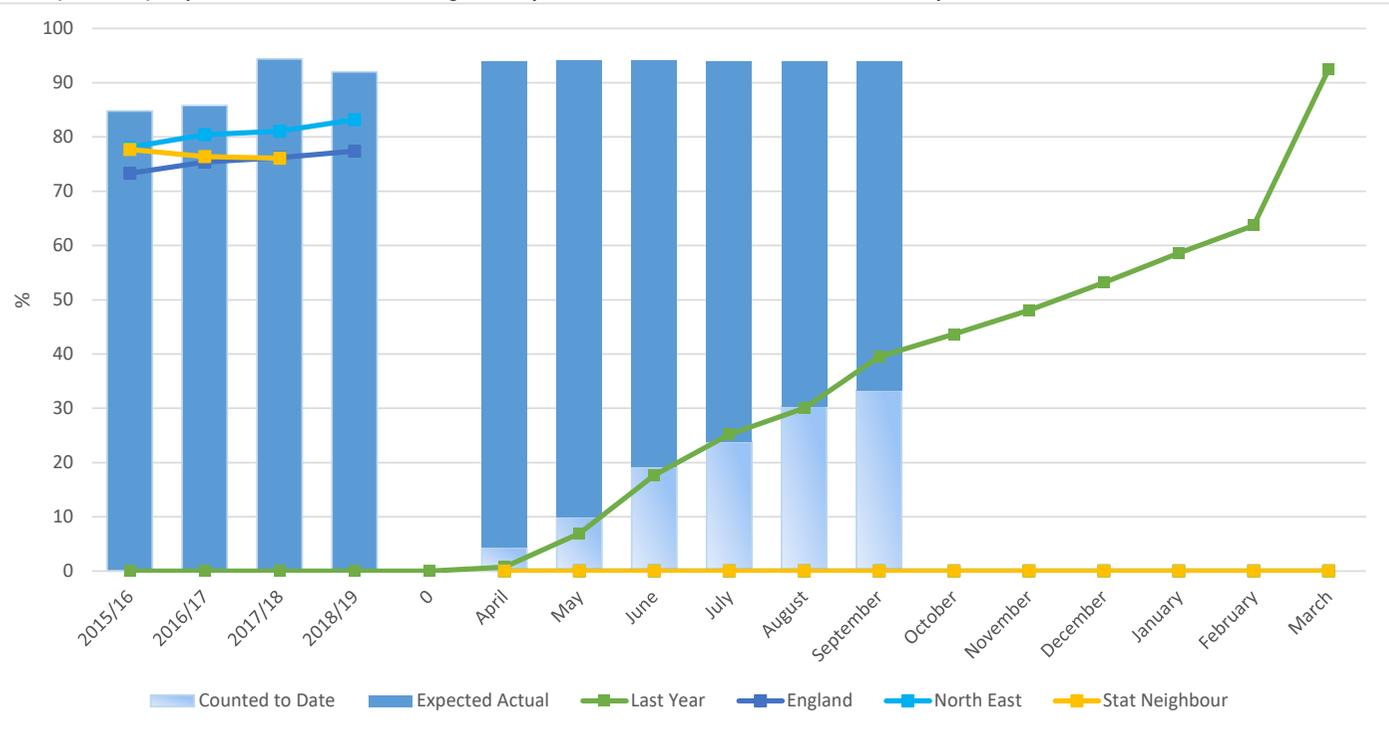| DEFINITION	**QUALITY OF LIFE: ASC 045 (ASCOF 1G)** – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better) **Numerator:** All people within the denominator who are "living on their own or with their family." Source: SALT **Denominator:** Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis	In terms of actual figures out of the 279 working aged clients who have a learning disability and receiving long term support 262 are recorded as being in settled accommodation. Since April there were 93 clients accommodation statuses captured as either living in their own home or with family. Therefore the proportion of adults with a learning disability living in settled accommodation where the information has been captured since April is 33.3%, actual performance is expected to be 94%.

	ASC 045
	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

	Target	**90.0**
	Apr-19	4.4
	May-19	9.9
	Jun-19	19.3
	Jul-19	23.8
IN MONTH PERFORMANCE	Aug-19	30.5
	Sep-19	33.3
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

	2016/17	85.8
Annual Trend	2017/18	94.4
	2018/19	92.5
	2019/20 YTD	33.3

ASC 045: (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

ASC 046 - Proportion of adults with learning disabilities in paid employment

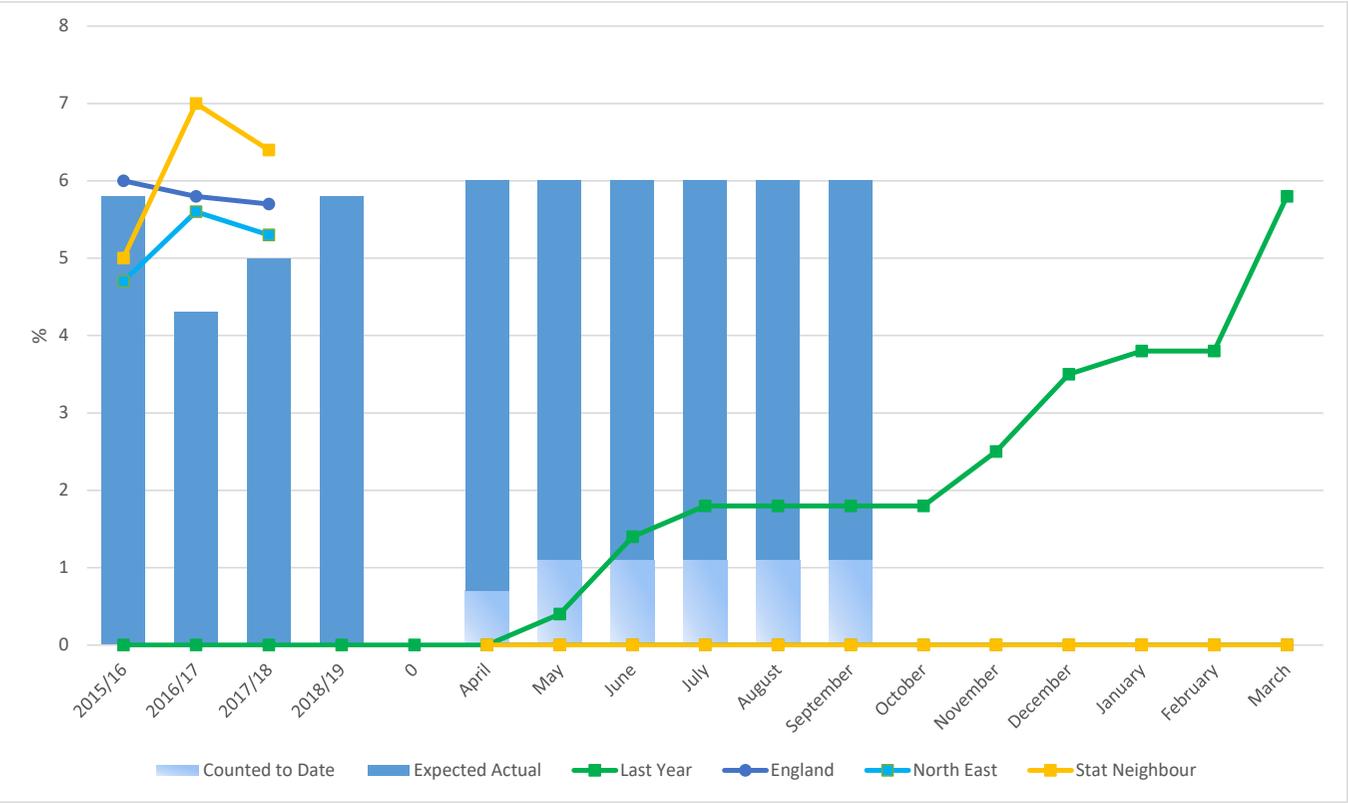| DEFINITION	QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better) **Numerator:** All people within the denominator, who are in employment. Source: SALT **Denominator:** Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)

Performance Analysis	In terms of actual figures out of the 279 working aged clients who have a learning disability and receiving long term support 17 are recorded as being in paid employment. Since April 2019 there were 3 clients statuses captured as being in paid employment. Therefore the proportion of adults with a learning disability living in paid employment where the information has been captured since April is 1.1%, actual performance is expected to be 6% at the end of the year. Due to the settled nature of this cohort it is anticipated that the majority of reviews will be completed in the last 2 quarters.

ASC 046
(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

IN MONTH PERFORMANCE	Target	6.0
	Apr-19	0.7
	May-19	1.1
	Jun-19	1.1
	Jul-19	1.1
	Aug-19	1.1
	Sep-19	1.1
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

Annual Trend	2016/17	4.3
	2017/18	5.0
	2018/19	5.8
	2019/20 YTD	1.1

ASC 046: (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.

SELF DIRECTED SUPPORT

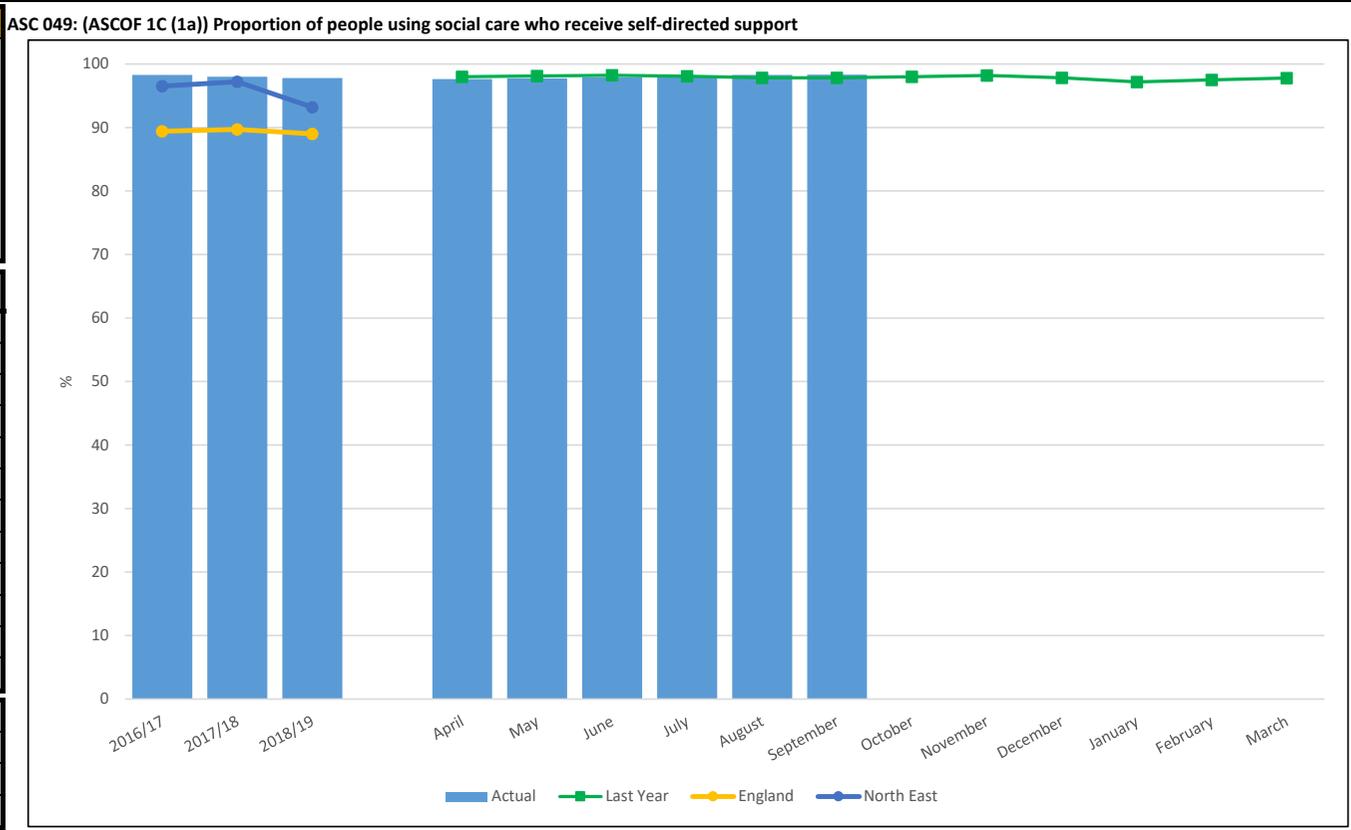**ASC 049 - Proportion of people using social care who receive self-directed support**

DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) **Numerator:** The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT **Denominator:** Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 98%. In terms of actual numbers this equates to 771 individuals receiving self-directed support.

ASC 049
(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

ASC 049: (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

IN MONTH PERFORMANCE	Target	98.0
	Apr-19	97.6
	May-19	97.7
	Jun-19	98.0
	Jul-19	98.2
	Aug-19	98.3
	Sep-19	98.3
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

Annual Trend	2016/17	98.3
	2017/18	98.0
	2018/19	97.8
	2019/20 YTD	98.3

SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) **Numerator:** The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT **Denominator:** Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

18-64

Type of self directed support	
Direct Payments	183
CASSR Managed Personal Budget	161
Part Direct Payments	65
Total	**409**

65+

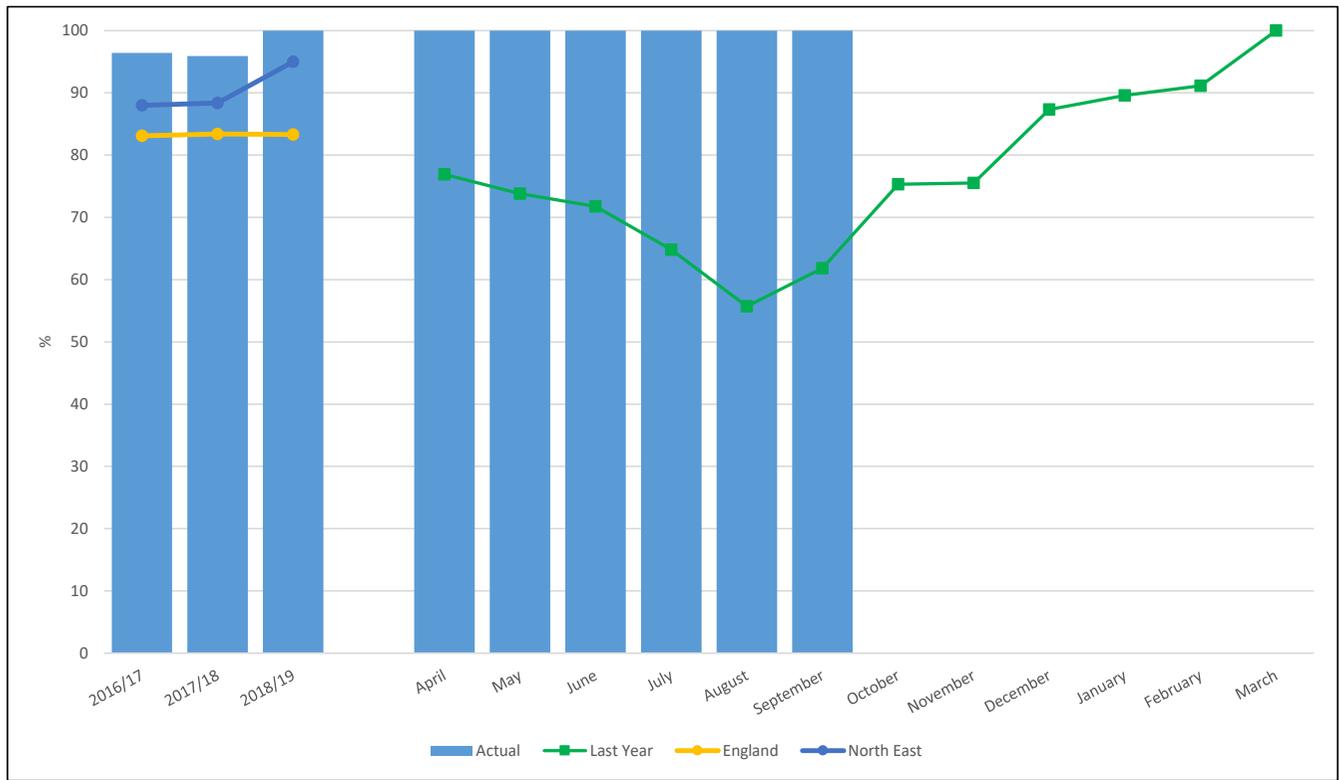| Type of self directed support	
CASSR Managed Personal Budget	305
Direct Payments	50
Part Direct Payments	7
Total	**362**

SELF DIRECTED SUPPORT

ASC 050 - Proportion of carers using social care who receive self-directed support

DEFINITION	QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT

Performance Analysis

Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 90 carers receiving self-directed support.

All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support.

ASC 050
(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

ASC 050: (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

IN MONTH PERFORMANCE

Target	98.0
Apr-19	87.2
May-19	100.0
Jun-19	100.0
Jul-19	100.0
Aug-19	100.0
Sep-19	100.0
Oct-19	0.0
Nov-19	0.0
Dec-19	0.0
Jan-20	0.0
Feb-20	0.0
Mar-20	0.0

Annual Trend

2016/17	96.4
2017/18	95.9
2018/19	100.0
2019/20 YTD	100.0

SELF DIRECTED SUPPORT

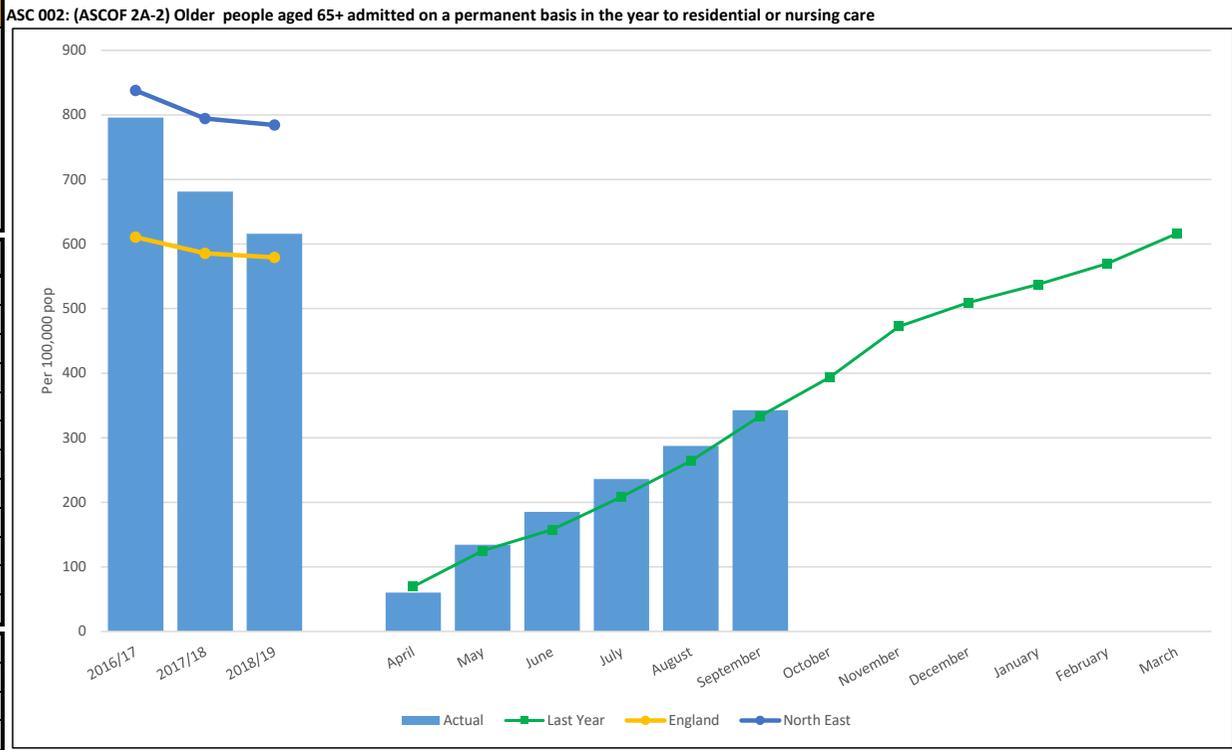| ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop) |
| --- |

DEFINITION	REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Performance Analysis	Since April the number of 65+ who have been permanently admitted to residential care is 74 (343 per 100,000 population). The proposed level for ASC 002 is 600 (per 100,000 population) which equates to approximately 128 clients being admitted by the end of the year. There is a monthly monitoring rate of approximately 10 clients or less. Currently the average number of permanent admissions per month is 12, which is on par with 2018/19 levels. Validation forum continues to be assured that cases presented with a request for a permanent admission are appropriate. The data on the following page shows Darlington's 2018/19 performance compared to our regional neighbours. The information is taken from the 2018/19 ASCOF Return. The figures show that out of the 12 regional authorities Darlington is currently 4th.

ASC 002
(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care

IN MONTH PERFORMANCE	Target	600.0
	Apr-19	60.2
	May-19	134.3
	Jun-19	185.3
	Jul-19	236.2
	Aug-19	287.2
	Sep-19	342.8
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

Annual Trend	2016/17	795.9
	2017/18	681.3
	2018/19	616.1
	2019/20 YTD	342.8

ASC 002: (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care
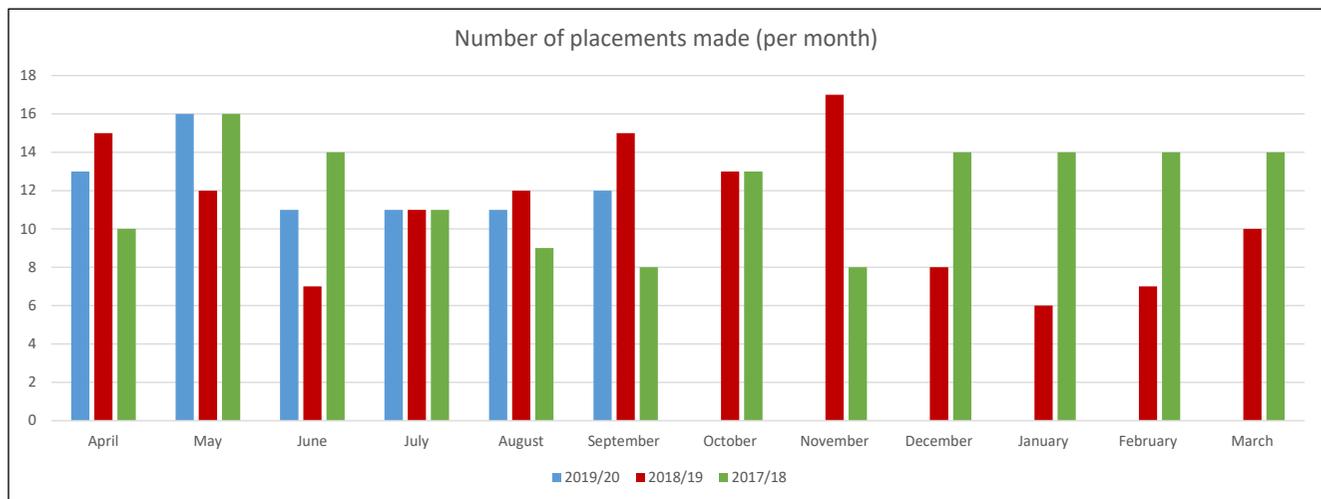
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2019/20	13	16	11	11	11	12							**74**
2018/19	15	12	7	11	12	15	13	17	8	6	7	10	**133**
2017/18	10	16	14	11	9	8	13	8	14	14	14	14	**145**

Number of placements made (per month)

■ 2019/20 ■ 2018/19 ■ 2017/18

ASCOF 2a - Regional breakdown for permanent admissions 65+ - 2018-19 (smaller is better)

Stockton-on-Tees UA	574.7
South Tyneside	592.6
North Tyneside	598.7
Darlington UA	616.1
Durham UA	712.8
Northumberland UA	717.9
Hartlepool UA	723.9
Gateshead	886.5
Redcar and Cleveland	920.0
Newcastle upon Tyne	927.7
Sunderland	1102.8
Middlesbrough UA	1172.8

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	**REDUCE THE NEED: ASC 002 (ASCOF 2A-2)** – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Age Breakdown

65-70	71-75	76-80	81-85	86-90	91-95	96-100	100+
5	3	8	14	24	12	7	/

Breakdown of Service Type for each placement

Service Type	
Permanent Residential Care	72
Permanent Nursing Care	/

Breakdown of Service Element for each placement

Service Element	
OP Residential	63
EMI Residential	9
OP Nursing	/
EMI Nursing	0

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	42
Support with Memory and Cognition	12
Mental Health Support	11
Physical Support - Access and Mobility Only	7
Social Support - Support for Social Isolation / Other	/
Learning Disability Support	/

Breakdown of clients who have died whilst in permanent residential care

Breakdown of service prior to permanent care

Service Prior to Permanent care	No of clients
Short Break Stay	45
Intermediate Care leading to SBS	10
Already in a care home - self funder	7
Straight into residential care	6
Intermediate Care	2
Extra Care leading to SBS	1
In House Reablement	1
Extra Care leading to permanent resi	1
Previously CCG Funded	1

Breakdown of number of days clients are in SBS prior to permanent care

No of days (weeks) in SBS	No of clients
0-42 (0-6 weeks)	21
43-84 (6-12 weeks)	18
85-126 (12-18 weeks)	6
127-168 (18-24 weeks)	6
168 - 210 (24-30 weeks)	4
210+ (30 weeks +)	1

SELF DIRECTED SUPPORT

ASC 003 - Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes

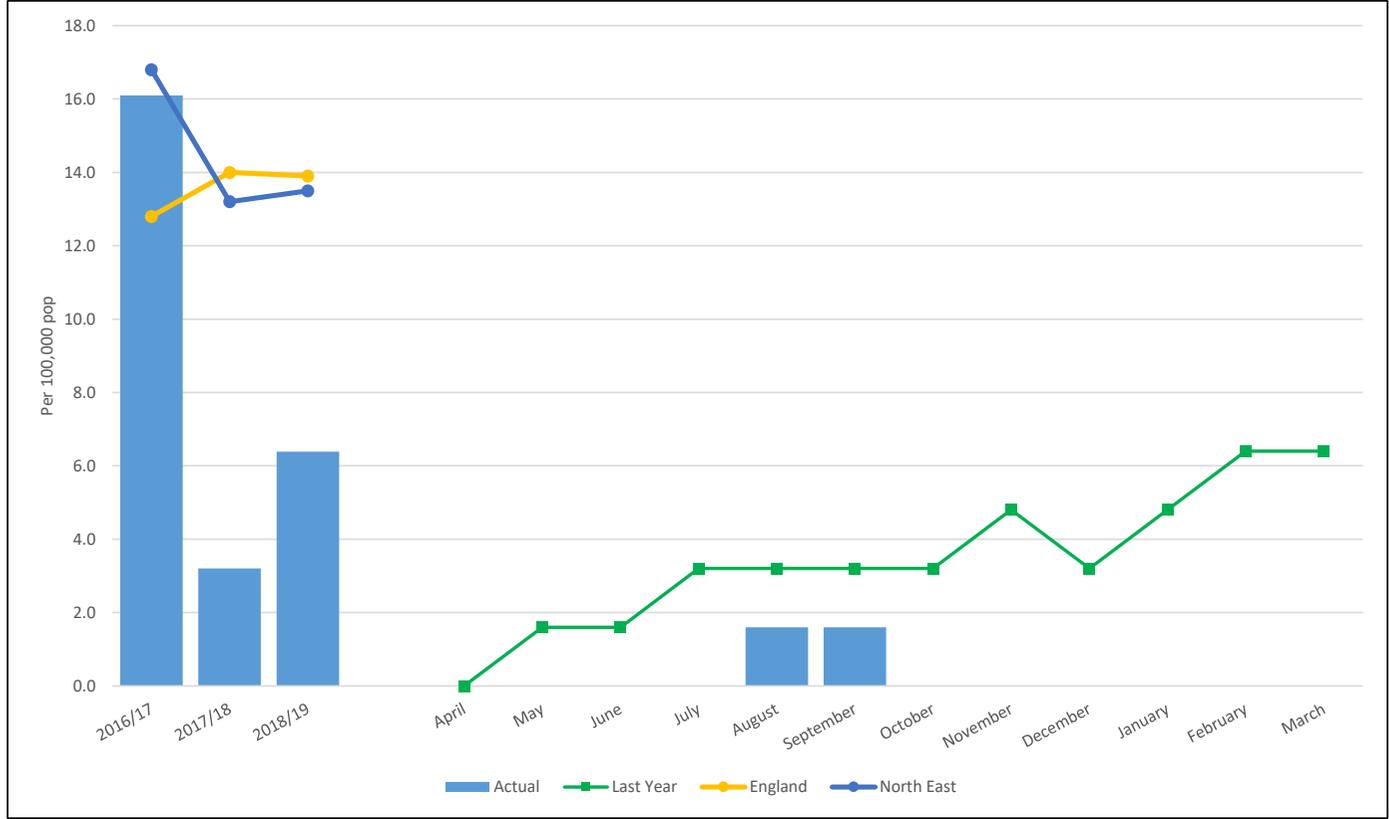| DEFINITION	**REDUCE THE NEED: ASC 003 (ASCOF 2A-1) –** Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of population (aged 18-64) in area (ONS mid-year population estimates).

Performance Analysis	Since April the number of 18-64 year olds who have been permanently admitted to residential care is 1 (1.6 per 100,000 population). The suggested target for ASC 003 is 8 (per 100,000 pop), this equates to 5 permanent admissions during the year. The cumulative target at the end of September is 2, our actual admissions now sits at 1. This performance continues to evidence the robust assurance by Team Managers and Validation Forum.

ASC 003
(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

IN MONTH PERFORMANCE	Target	8.0
	Apr-19	0.0
	May-19	0.0
	Jun-19	0.0
	Jul-19	0.0
	Aug-19	1.6
	Sep-19	1.6
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

Annual Trend	2016/17	16.1
	2017/18	3.2
	2018/19	6.4
	2019/20 YTD	1.6

ASC 003: (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

SAFEGUARDING

Number of Safeguarding initial enquiries started

DEFINITION	SAFEGUARDING: ASC 208 - Number of Safeguarding initial enquiries started year to date SAFEGUARDING: ASC 209 - Number of Safeguarding initial enquiries started per month

Performance Analysis

There have been 79 safeguarding initial enquiries started in September 2019, which is less than the previous 4 months this year but more than the same time last year (56 in Sept 2018). YTD Total for 2019-20 is 521 whereas this time last year the YTD for 2018-19 was 492 . Q2 2019-20 is 270 and Q1 2019-20 was 251.
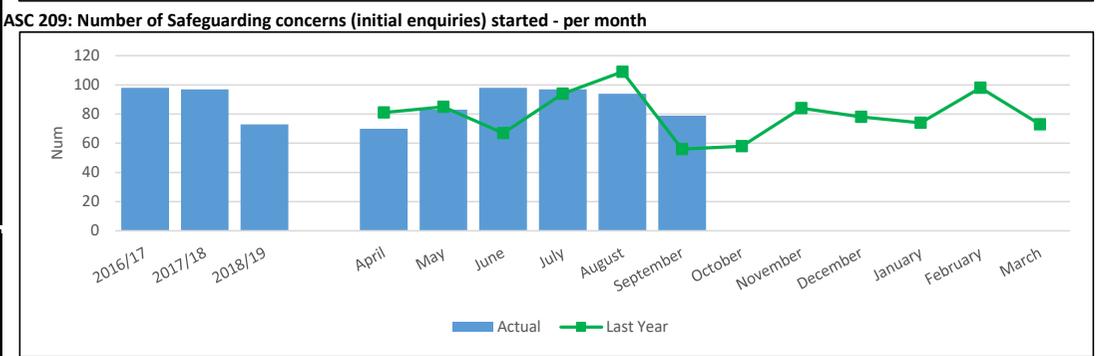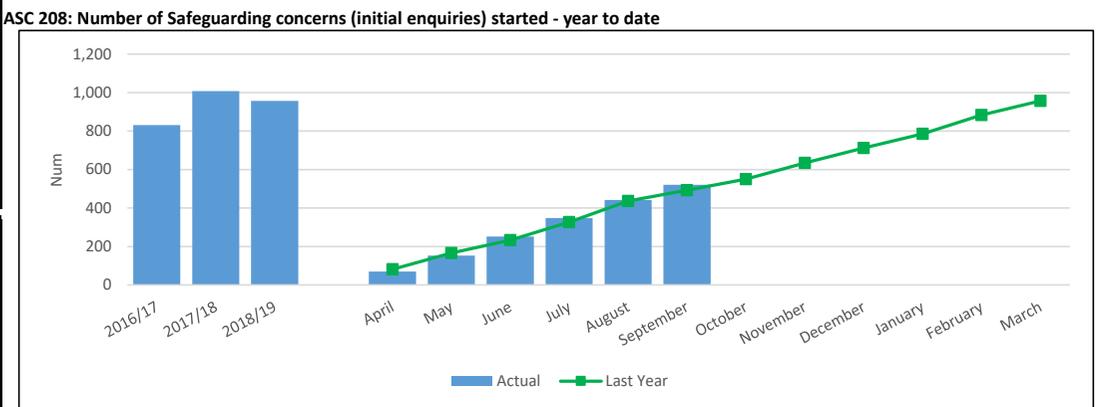
During 2018-19 there was an average of 80 initial enquiries started each month. So 79 in September 2019 is very similar to last years average. The current monthly average for 2019-20 is 87.

Fortnightly exception reports continue to be ran.

There is no benchmarking data available for this indicator.

	ASC 208	ASC 209
	Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month

IN MONTH PERFORMANCE

Target not set	-	-
Apr-19	70.0	70.0
May-19	153.0	83.0
Jun-19	251.0	98.0
Jul-19	348.0	97.0
Aug-19	442.0	94.0
Sep-19	521.0	79.0
Oct-19	0.0	0.0
Nov-19	0.0	0.0
Dec-19	0.0	0.0
Jan-20	0.0	0.0
Feb-20	0.0	0.0
Mar-20	0.0	0.0

Annual Trend

2016/17	831.0	98.0
2017/18	1008.0	97.0
2018/19	957.0	73.0
2019/20 YTD	521.0	79.0

ASC 208: Number of Safeguarding concerns (initial enquiries) started - year to date

ASC 209: Number of Safeguarding concerns (initial enquiries) started - per month

ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

DEFINITION	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

Performance Analysis	112 of the 521 safeguarding initial enquiries started since April have progressed to strategy. That is a 21.4% conversion rate since the beginning of the year. Exception reports are begin sent out on a fortnightly basis to Senior Management Team to highlight any initial enquiries that are incomplete and need progressing to strategy sooner (within 5 working days). There is no target set for this indicator but it is suggested that a 20% conversion rate is the level to aim for performance.

ASC 211
Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

IN MONTH PERFORMANCE	Target	-
	Apr-19	16.0
	May-19	16.0
	Jun-19	26.0
	Jul-19	21.0
	Aug-19	16.0
	Sep-19	17.0
	Oct-19	0.0
	Nov-19	0.0
	Dec-19	0.0
	Jan-20	0.0
	Feb-20	0.0
	Mar-20	0.0

Annual Trend	2016/17	12.0
	2017/18	7.0
	2018/19	18.0
	2019/20 YTD	17.0

ASC 211: Number of strategy meetings undertaken i.e. concerns progressed to strategy per month